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Supreme Court, U.S.

FILED

AUG 18 1989

JOSEPH F. SPANIOL, JR.  
CLERK

No.

IN THE  
SUPREME COURT OF THE UNITED STATES

OCTOBER TERM, 1989

MICHAEL S. ROBERTSON

V.

GASTON SNOW & ELY BARTLETT

APPENDIX TO  
PETITION FOR A WRIT OF CERTIORARI  
TO THE  
SUPREME JUDICIAL COURT OF THE  
COMMONWEALTH OF MASSACHUSETTS

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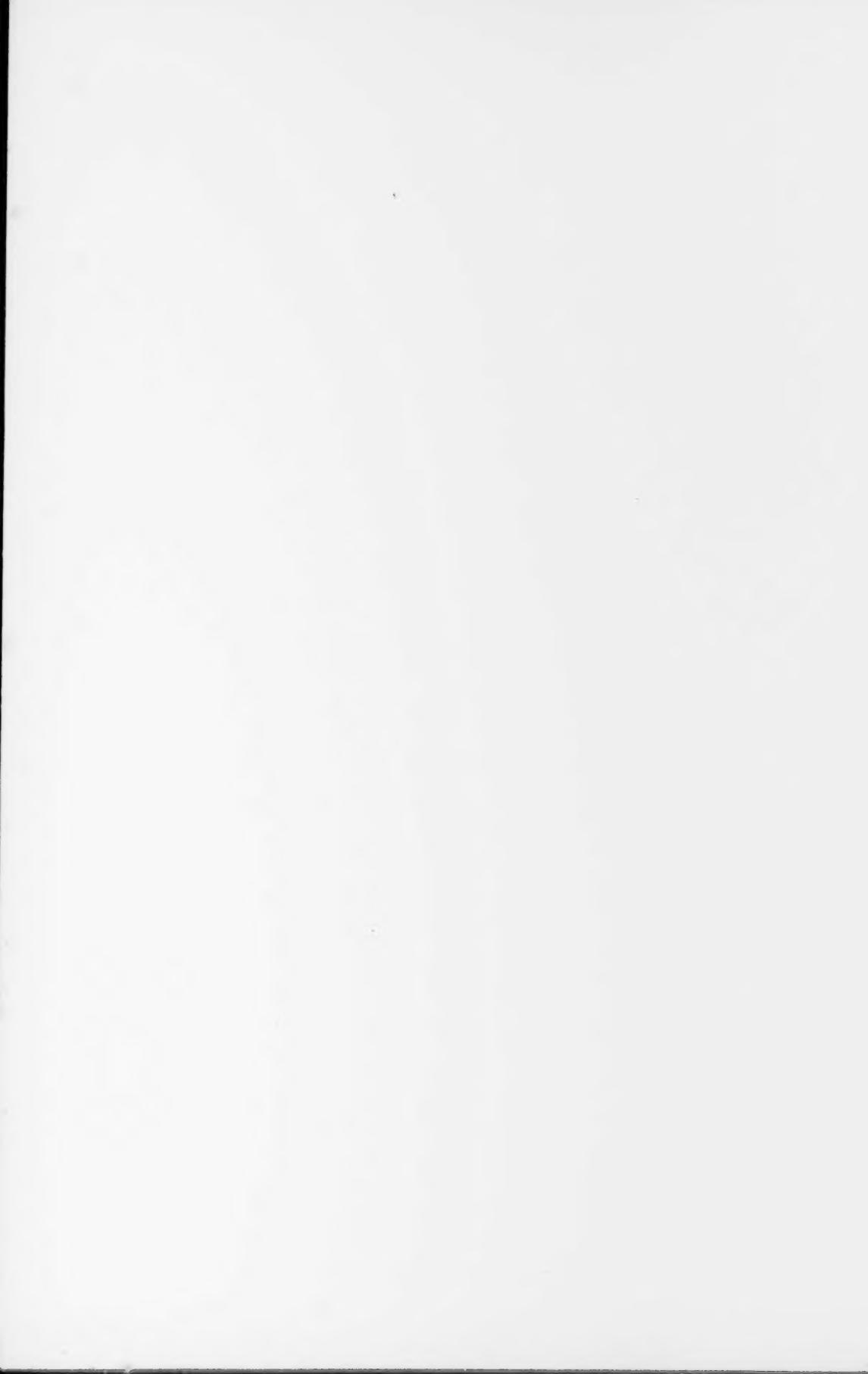
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APPENDIX

S-4946

S.J.C.

Michael S. Robertson

v.

Gaston Snow & Ely Bartlett

Suffolk. January 4, 1989 - April 6, 1989.

PRESENT: Wilkins, Liacos, Nolan, Lynch &  
O'Connor, JJ.

Attorney at Law, Negligence, Attorney-  
client relationship.

Negligence, Attorney. Deceit. Actionable  
Tort. Practice, Civil, New Trial,  
Trial jury-waived.

Civil action commenced in the Superior  
Court Department on December 28, 1982.

The case was tried before Lawrence B.  
Urbano, J. On retrial, the claims alleging  
malpractice and misrepresentation were  
heard by Thomas R. Morse, J.

The Supreme Judicial Court on its own  
initiative transferred the case from the  
Appeals Court.

Daniel F. Featherston, Jr., for the  
plaintiff.

Richard W. Renehan (Charles R. Dougherty  
with him) for the defendant.

LYNCH, J. The plaintiff, Michael S.  
Robertson, claims that the law firm Gaston



Snow & Ely Bartlett (Gaston Snow) is liable to him for malpractice, misrepresentation, and a vioaltion of G.L. c. 93A.<sup>1</sup> The malpractice and misrepresentation counts were tried to a jury. In answering special questions the jury found that: (1) there was an attorney-client relationship between the plaintiff and Gaston Snow; (2) Gaston Snow failed to exercise reasonable care in representing the plaintiff, (3) Gaston Snow's negligence proximately caused the plaintiff to lose his employment; (4) Gaston Snow intentionally or negligently misrepresented a material fact to the plaintiff about the prospects of employment; (5) Gaston Snow failed to disclose to the plaintiff a material fact about the prospects of employment; (6) the

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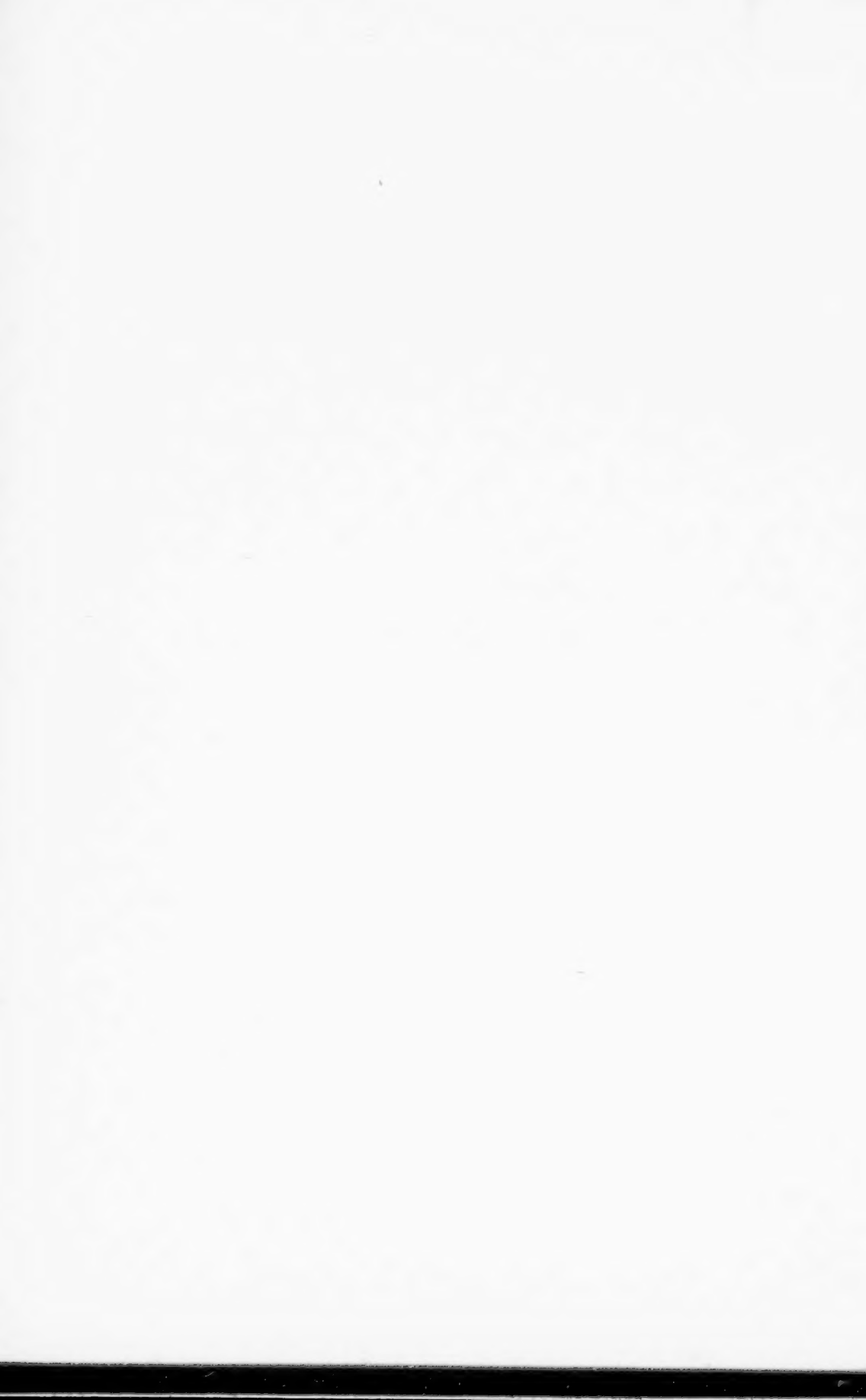
<sup>1</sup>Prior to trial, the plaintiff waived two other counts which alleged an intentional interference with an advantageous business relationship and civil conspiracy.





the plaintiff justifiably relied on either Gaston Snow's misrepresentation or non-disclosure; (7) either the misrepresentation or nondisclosure caused the plaintiff to lose his employment; and (8) the plaintiff suffered \$500,000 in damages. The judge, however, found in favor of Gaston Snow on the G.L. c. 93A count, based in part on his finding that there was no attorney-client relationship between the plaintiff and Gaston Snow.

Gaston Snow moved for a judgment notwithstanding the verdict and for a new trial on the malpractice and misrepresentation counts. The judge denied the motion for judgment notwithstanding the verdict because, "[i]f the jury believed all of the plaintiff's testimony and disbelieved all other evidence where conflicting, the plaintiff just passes the [judgment] N.O.V. test...." However, the judge allowed Gaston Snow's motion for a new trial,

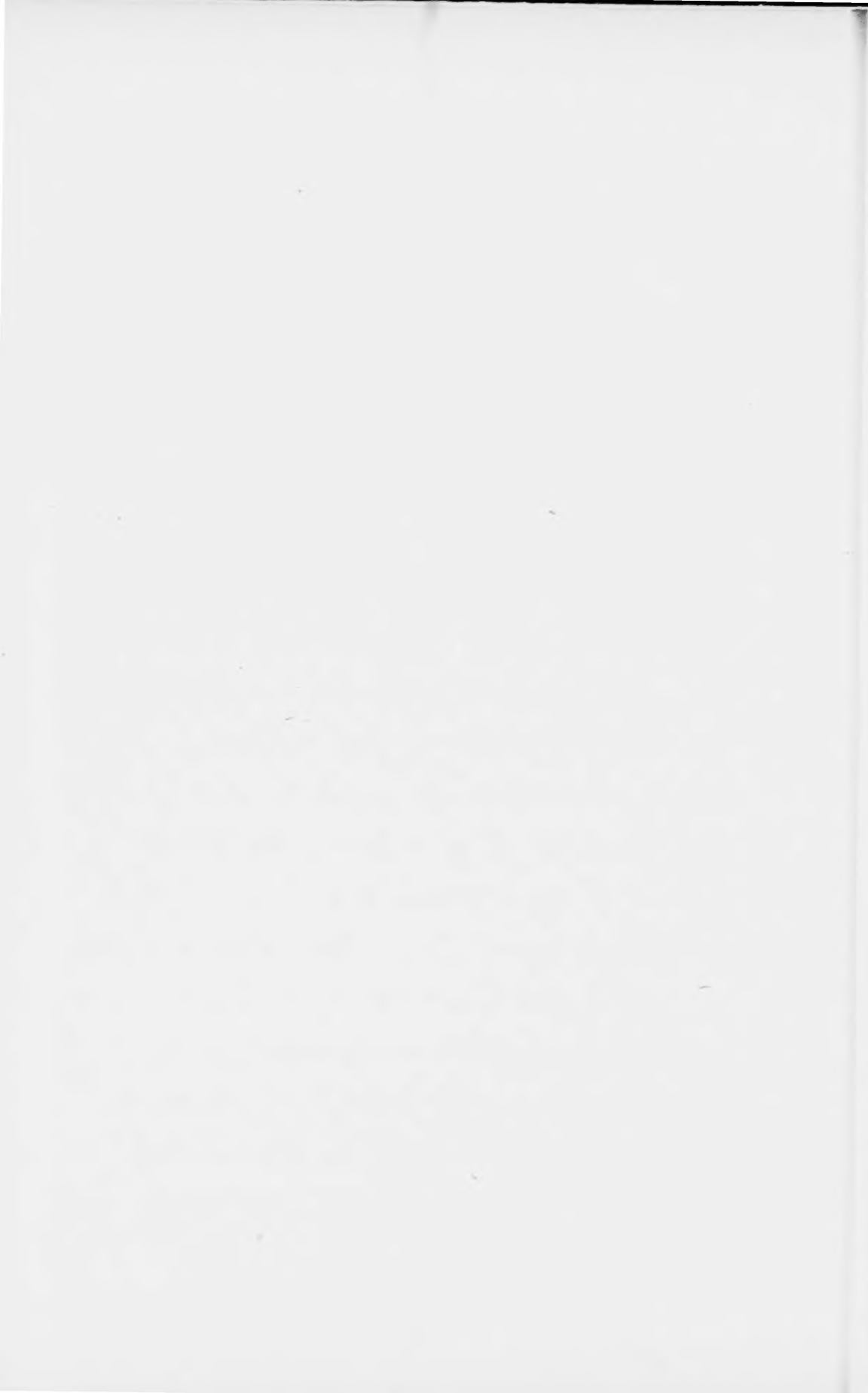


\* ruling that the verdict was against the weight of the evidence, and that "the jury failed to exercise an honest and reasonable judgment in accordance with the principles of law applicable to these counts."

The new trial was conducted without a jury on the basis of the transcript from the first trial, the exhibits, certain stipulations, and one additional exhibit which had not been introduced at the first trial.<sup>2</sup> There was no live testimony. That trial judge found and ruled for Gaston Snow. The plaintiff filed a motion for a new trial "or other appropriate relief." The motion was based, in part, on the fact that the judge issued his decision without first giving the parties the opportunity for final argument. The judge then scheduled a hearing at which both parties presented

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<sup>2</sup>Pursuant to a joint request for a special assignment, another judge in the Superior Court heard the retrial.



oral argument, and the plaintiff submitted a supplemental request for findings.

The judge issued a memorandum and order affirming his earlier decision and directed that judgment enter for Gaston Snow. The judge also denied the plaintiff's motion to alter or amend the findings and judgment. The plaintiff appealed, and we transferred the case here on our own motion. We affirm.

On appeal, the plaintiff argues that:

(1) the first trial judge abused his discretion in granting Gaston Snow's motion for a new trial, and therefore, the jury verdict in favor of the plaintiff should be reinstated; (2) since the evidence at the second trial was entirely documentary, we should review the case de novo and, based on the de novo review, find Gaston Snow liable; (3) if we do not find in favor of the plaintiff, we should at least grant a new trial because the



second judge's failure to allow final argument before rendering his decision violated the plaintiff's due process rights, and (4) the first judge's findings on the G.L. c. 93A claim were clearly erroneous.

The relevant evidence can be summarized as follows. Robertson Factories, Incorporated (old corporation), was founded in 1925 by the plaintiff's father, C. Stuart Robertson (C. Stuart). The old corporation, whose primary business was manufacturing curtains, had as its principal customer Sears, Roebuck & Co. (Sears). The defendant Gaston Snow served as the old corporation's outside counsel from the mid-1970's until the corporate reorganization which took place in 1979. Gaston Snow also represented the plaintiff personally in various legal matters during the mid-1970's. But, as of 1979, all such representation of the plaintiff had ceased (except for the retention of his will





which Gaston Snow had previously drawn).

In April, 1979, at the request of the old corporation, Gaston Snow prepared an analysis for a proposed reorganization of the corporation. The analysis addressed three objectives: (1) to "[p]rovide a predictable income for all current stockholders"; (2) to diversify and increase the liquidity of the assets of the old corporation for estate tax purposes, and (3) to "deploy stock in ongoing management with possibility of substantial leveraged growth." The plan called for the sale of all the old corporation's assets to a new corporation, Robertson Factories, Inc. (new corporation), which would continue to operate the business and would be owned by members of the Robertson family active in the business, and senior, nonfamily members of the old corporation management, including William F. Washburn (Washburn).



In July, 1979, C. Stuart wrote to the plaintiff stating that senior managers at Sears wanted assurances that the plaintiff would not control the new corporation or be the one with whom they would be dealing. C. Stuart told the plaintiff that Sears wanted to work with Washburn, and further that, at the next meeting of the board of directors, Washburn would replace the plaintiff as president. At the next meeting, Washburn was elected president and chief executive officer, the plaintiff was elected chairman of the board, and C. Stuart became chairman of a newly-formed executive committee. Thereafter, the plaintiff wrote to his brother-in-law, Mr. James P. Whitters, III (Whitters), a Gaston Snow partner and a director of the old corporation, expressing concern about the proposed reorganization.

On October 31, 1979, the plaintiff met with Mr. Richard N. Hoehn (Hoehn) and



other Gaston Snow attorneys to discuss the restructuring. At the meeting the plaintiff raised, among other things, the question whether he or anyone else would receive an employment contract with the new corporation. While Hoehn indicated that the subject of an employment contract was reasonable, neither he nor any other attorney ever assured the plaintiff that he would receive an employment contract with the new corporation. At this meeting the plaintiff did not ask Gaston Snow to represent him individually in the restructuring, nor did Gaston Snow offer such representation.

Washburn told the plaintiff that he would have a position within the new corporation commensurate with his abilities, but if nothing could be found for him, the plaintiff would not have a job. He asked Washburn whether he knew of any position on that basis; Washburn told the plaintiff



there was nothing at that time.

On November 21, 1979, the plaintiff wrote a memorandum, which was read by Hoehn, detailing his concerns about the reorganization, including the issue of employment contracts for himself, Washburn, and Philip S. Robertson (Philip). After the November 28, 1979, shareholders' meeting, where the board of directors approved the restructuring, C. Stuart asked Washburn about the plaintiff's role in the new corporation. Washburn said that, because the new corporation was not going to be a family-run business, the plaintiff would have to convince the new ownership that he would earn any salary he received, which C. Stuart agreed was fair.

The written agenda for the closing did not include the topic of employment contracts, although the topic was included initially in a Gaston Snow memorandum outlining the sale. The plaintiff requested





received from Gaston Snow a sample employment agreement, which it had prepared for an unrelated transaction involving another client. Although the sample indicated a five-year term, which the plaintiff had suggested in his November 21, 1989, memorandum, several other aspects of the agreement indicated that it was inapplicable to either the plaintiff or the new corporation. The plaintiff never discussed the sample agreement with Hoehn or anyone else at Gaston Snow. Prior to the closing Washburn, the president and chief executive officer of the old corporation, told Hoehn that none of the officers or employees at the new corporation would have employment contracts. Gaston Snow did not disclose this information to the plaintiff.

The closing took place on December 27, 1979. The stockholders of the new corporation were the plaintiff (22.5%), his brother Philip (22.5%), Washburn (22.5%),



Whitters (5.25%), and seven other non-family members of senior management (27.25%). Thus, Robertson family members (the plaintiff, Philip, and Whitters) owned 50.25% of the new corporation stock. No one raised the issue of employment contracts at the closing.

In January, 1980, Philip Robertson, Whitters, Washburn, and two nonfamily shareholders executed a voting agreement which provided that, for a five-year period, if any three concurred on a candidate for the board of directors, the other two would also vote for that candidate. The agreement did not control the vote of the parties on any other matters. At Washburn's request, Gaston Snow drafted the agreement before the closing. Neither Washburn nor Gaston Snow told C. Stuart or the plaintiff about the agreement. In May, 1980, the directors of the new corporation, on Washburn's recommenda-



tion, voted to terminate the plaintiff's employment and to remove him as chairman of the board.

1. The motion for a new trial. It is a well-established principle that "[t]he granting or denying of a new trial on the ground that the verdict is against the weight of the evidence rests in the discretion of the judge." Bergdoll v. Suprynowicz, 359 Mass. 173, 175 (1971). See Hartmann v. Boston Hearld-Traveler Corp., 323 Mass. 56, 59-61 (1948); Perry v. Manufacturers Nat'l Bank, 315 Mass. 653, 656 (1944). In ruling on such a new trial motion "the judge must necessarily consider the probative force of the evidence and not merely the presence or absence of any evidence upon the disputed point." Hartmann v. Boston Herald-Traveler Corp., supra, at 60. Ruling on a motion for a new trial presents a limited question of fact, because the



judge should not decide the case as if sitting without a jury; rather, the judge should only set aside the verdict if satisfied that the jury "failed to exercise an honest and reasonable judgment in accordance with the controlling principles of law." Id. However, the application of this standard is within the sound discretion of the trial judge and the grant or denial of a new trial will be disturbed only if there has been an abuse of that discretion.<sup>3</sup> Id. at 60-61, and cases cited.

The plaintiff's claims were submitted to the jury on three theories. First, that Gaston Snow represented the plaintiff in relation to the restructuring of the old corporation and the plaintiff's prospective employment with the new corporation, and that Gaston Snow was negligent in that

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<sup>3</sup>The plaintiff argues that the first trial judge failed to apply the correct standard because his findings do not indicate that the jury verdict





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Footnote continued

was "manifestly" or "greatly" against the weight of the evidence, which the plaintiff argues shows that the judge "was unaware that he could not just substitute his view of the facts for that of the jury." However, the judge's express finding that "the jury failed to exercise an honest and reasonable judgment in accordance with the principles of law applicable to these counts", indicates that he understood and applied the correct standard. See Hartmann v. Boston Herald-Traveler Corp., 323 Mass. 56, 60 (1948).

The plaintiff also urges us to adopt the more stringent standard used by Federal courts to review the granting, as opposed to a denial, of a motion for a new trial on the basis that the verdict was against the weight of the evidence. In the Federal courts a judge's discretion in granting a new trial is limited and a jury's verdict should not be set aside "unless it is quite clear that the jury has reached a seriously erroneous result." Coffran v. Hitchcock Clinic, Inc., 683 F.2d 5, 6 (1st Cir.), cert. denied, 459 U.S. 1087 (1982), quoting Borras v. Sea-Land Servs., Inc., 586 F.2d 881, 887 (1st Cir. 1978). This less deferential review of orders granting new trials assures that judges will not "simply substitute [their] judgment for that of the jury, thus depriving the litigants of their right to trial by jury." Rosenfield v. Wellington Leisure Prods., Inc., 827 F.2d 1493, 1498 (11th Cir. 1987). However, even under the Federal standard, the "court's discretion to grant a new trial remains large, and will not be disturbed if reasonably based." Coffran v. Hitchcock Clinic, Inc., supra, at 6 n. 1. Because we conclude that, even under the less deferential Federal standard, it was not an abuse of discretion to grant Gaston Snow's motion for a new trial, we need not reach the issue whether we should adopt a less deferential standard of review.



representation. The second theory was that Gaston Snow intentionally or negligently made a false representation of a material fact to the plaintiff about his prospective employment with the new corporation. The third theory was that Gaston Snow, under a duty to do so, failed to disclose to the plaintiff a material fact about this prospective employment with the new corporation. After reviewing the evidence, we conclude that it was not an abuse of discretion for the judge to conclude that the jury verdict was against the weight of the evidence, and thus we affirm the order granting a new trial.

a. Negligent representation. In order to find Gaston Snow liable, it must be shown that the plaintiff was a Gaston Snow client with respect to the restructuring of Robertson Factories in 1979 and the plaintiff's prospective employment with the new corporation and that Gaston Snow



represented the plaintiff's personal interest. DeVaux v. American Home Assurance Co., 387 Mass. 814, 187 (1983).

We recognize that the existence of an attorney-client relationship is a question to be resolved by the trier of fact, Page v. Frazier, 388 Mass. 55, 61 (1983), and that "the relationship can be implied from the conduct of the parties" and need not be expressed. Id. at 62. See DeVaux v. American Home Assurance Co., supra, at 817-818. However, we also recognize that "[a]n attorney for a corporation does not simply by virtue of that capacity become the attorney for...its officers, directors or shareholders." 1 R.E. Mallen & J.M. Smith, Legal Malpractice §7.6 (3d ed. 1989). Also, the fact that an attorney agreed to, or did, represent a client in a particular matter does not necessarily create an attorney-client relationship as to other matters or affairs of that client. DeVaux



v. American Home Assurance Co., supra at 816. n. 6.

To show the existence of an attorney-client relationship the plaintiff points to Gaston Snow's prior representation of him, the fact that Gaston Snow still retained the original of his will in its office, and the plaintiff's testimony that he believed that Gaston Snow would be representing his interests. Gaston Snow's evidence was that neither Philip Robertson nor Hoehn thought that the plaintiff was a client whose interests guided Gaston Snow's actions during the restructuring. Hoehn testified that Gaston Snow was representing the interests of both the old and new corporations. His uncontroverted testimony was that, at no time during the reorganization process, did the plaintiff ever request personal representation, nor did Hoehn ever indicate to the plaintiff that Gaston Snow was representing his





interests. Regarding the sample employment agreement sent to the plaintiff, Hoehn testified that the plaintiff neither discussed it with him nor returned it completed with any personal information. It was also uncontroverted that Gaston Snow had no specific contract to represent the plaintiff in the reorganization, and that they billed the corporation for their services. In spite of several written and many oral communications between the plaintiff and the other participants, the plaintiff introduced no evidence of a specific reference to Gaston Snow as his personal counsel. His claim is essentially, therefore, that he thought that Gaston Snow represented him but that he failed to communicate this thought to anyone. On this evidence we cannot say that it was an abuse of discretion for the first trial judge to conclude that the jury's finding of an attorney-client relationship was



against the weight of the evidence.<sup>4</sup>

b. Misrepresentation. In order for the plaintiff to recover for either intentional or negligent misrepresentation, the plaintiff must prove that Gaston Snow falsely represented that the plaintiff would be employed in a position with the new corporation, and that he reasonably relied on such misrepresentation. Barrett Assocs. v. Aronson, 346 Mass. 150, 152 (1963). See Restatement (Second) of Torts §526 (1977). Even if we assure the questionable hypothesis that Gaston Snow's conduct constituted an implied representation, see Boston Five Cents Sav. Bank v. Brooks, 309 Mass. 52, 55-56 (1941), the evidence does not support a finding that the plaintiff reasonably relied to his

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<sup>4</sup>We note that the judge, as the trier of fact on the plaintiff's c. 93A claim, specifically found that "the plaintiff has failed to sustain his burden of proof that an attorney-client relationship was established pursuant to which [Gaston Snow] was to represent the plaintiff as an individual during the process of restructuring the family business."



detriment on any such representation. The plaintiff admitted that he received no assurances regarding employment with the new corporation. Also, the plaintiff knew Washburn was responsible for fixing the salaries of the other officers of the new corporation, and, in fact, voted in favor of conferring that responsibility on Washburn. More importantly, however, Washburn personally told the plaintiff that his job was at risk, and the plaintiff's letter of December 18, 1979, to his father voiced this concern.

c. Nondisclosure. This claim required a finding that Gaston Snow, having a duty to do so, failed to disclose a material fact to the plaintiff. Restatement (Second) of Torts §551 (1977). Since there was an insufficient basis for finding that an attorney-client relationship existed between the plaintiff and Gaston Snow, and because it was uncontroverted



that Gaston Snow represented the corporations during the restructuring process, any duty to disclose owed to the plaintiff would have had to have been as a nonclient.<sup>5</sup> We

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<sup>5</sup>We note that attorneys serving as counsel to a corporation owe a duty to act according to the interests of the corporation and not in the interests of a nonclient stockholder, director, officer, employee, or other representative of the corporation. See Evans v. Artek Syss. Corp., 715 F.2d 788, 792 (2d Cir. 1983), and sources cited.

On appeal the plaintiff argues that, even if there is no attorney-client relationship between himself and Gaston Snow, a duty to disclose arises from the duties inherent in the undisputed attorney-client relationship between Gaston Snow and both the old and new corporations. However, the plaintiff cannot assert, in this personal action, any alleged breach of duty Gaston Snow owed to the corporation. Any claim, made by a shareholder, based on Gaston Snow's failure to disclose to the corporation the voting agreement or the lack of employment contracts, must be through a derivative action. See Bessette v. Bessette, 385 Mass. 806, 809-810 (1982); Hirshberg v. Appel, 266 Mass. 98, 100-101 (1929); In re Nardone, 69 Bankr. 481, 486-487 (D. Mass. 1987); Karris v. Water Tower Trust & Sav. Bank, 72 Ill. App. 3d 339, 354 (1979); Bevelheimer v. Gierach, 33 Ill. App. 3d 988, 993-994 (1975). Compare Greening v. Klamen, 652 S.W. 2d 730, 733 (Mo. Ct. App. 1983) (shareholders could maintain personal action because of allegation that they paid retainer for personal representation).





recognized that an attorney owes a duty to nonclients who the attorney knows will rely on the services rendered. Page v. Frazier, 388 Mass. 55, 63-64 (1983). However, we recognized that, "where an attorney is also under an independent and potentially conflicting duty to a client," we are less likely to impose a duty to nonclients. Id. at 63. The evidence indicated that the plaintiff had over twenty years of business experience, that he admitted that Gaston Snow did a "top notch" job in achieving C. Stuart's three goals in the restructuring, and that in August, 1979, when the plaintiff knew Gaston Snow was working with his brother Philip and Washburn on the details of the reorganization, he did not protest his exclusion from these discussions. More importantly, C. Stuart told the plaintiff that the corporation's most important customer, Sears, wanted assurances that the plaintiff



would not control the business or be the person with whom they would have to deal. These are not the circumstances where attorneys should be charged with a plaintiff's "foreseeable reliance" on their services to a client. See Page v. Frazier, supra at 64-65.<sup>6</sup> On the basis of this evidence, it was not an abuse of discretion for the judge to conclude that the jury's finding that Gaston Snow owed the plaintiff such a duty to disclose was against the weight of the evidence.

2. The retrial. The second trial was jury-waived and was conducted on the basis of the written record of the first trial. The standard of review of findings

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<sup>6</sup>In Page v. Frazier, supra at 65, we noted that the plaintiffs in that case were warned that the attorney represented the bank's interest and that "the plaintiffs might retain their own attorney to represent their interests." Although Gaston Snow did not specifically advise the plaintiff to retain independent counsel to protect his personal interests in the restructuring, we have already indicated that any reliance on the part of the plaintiff was unreasonable, obviating the need for an express warning that the corporation and the plaintiff's interests varied.



of facts by a trial judge in a jury-waived case is set forth in Mass.R.Civ.P. 52(a), 365 Mass. 816 (1974): "Findings of facts shall not be set aside unless clearly erroneous and due regard shall be given to the opportunity of the trial court to judge of the credibility of the witnesses." The plaintiff asks us to deviate from this general rule and review this case de novo, because there was no live testimony at the second trial. See Ward v. McGlory, 358 Mass. 322, 323 (1970); Hiller v. Submarine Signal Co., 11 Mass. App. Ct. 845, 848 (1981); Muzichuk v. Liberty Mut. Ins. Co., 2 Mass. App. Ct. 266, 268-269 (1974). It is unnecessary for us to decide if in appropriate circumstances we might depart from the "clearly erroneous" standard of review where all the evidence was documentary because, even if we apply the de novo standard, we reach the same conclusions



as the trial judge.<sup>7</sup>

The judge found that there was no attorney-client relationship between the plaintiff and Gaston Snow with respect to the restructuring. We conclude that the judge's determination was correct. Gaston Snow's previous representation of the plaintiff did not, by itself, create an attorney-client relationship in which it was to protect his interests in the restructuring. See DeVaux v. American Home Assurance Co., 387 Mass. 814, 816 & n. 6 (1983). Furthermore, because the plaintiff never requested Gaston Snow to represent him in this matter, never was told that Gaston Snow would protect his interests, and was never billed for any services

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<sup>7</sup> The plaintiff argues on appeal that, "[i]f [Gaston Snow] is not held liable, the court must, at the very least, order a third trial, because the denial of plaintiff's right to make final argument at the...jury-waived trial" violated the plaintiff's right to due process. Without deciding whether the circumstances under which the judge decided the case constituted a deprivation of due process, we conclude that the plaintiff is not entitled to a third trial since our review of the case is, in effect, de novo.





there is little basis to imply the existence of an attorney-client relationship.<sup>8</sup>

The judge also found that the plaintiff failed to prove all the elements of misrepresentation, and specifically found that, if the plaintiff did rely on Gaston Snow representation, "he did so unreasonably." Based on our review of the evidence and the rational inferences drawn therefrom, we agree with the judge that the plaintiff has failed to sustain his burden of proof. Neither the sample employment

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<sup>8</sup>We have previously stated that "[a]n attorney-client relationship may be implied 'when (1) a person seeks advice or assistance from an attorney, (2) the advice or assistance sought pertains to matters within the attorney's professional competence, and (3) the attorney expressly or impliedly agrees to give or actually gives the desired advice or assistance...In appropriate cases the third element may be established by proof of detrimental reliance, when the person seeking legal services reasonably relies on the attorney to provide them and the attorney, aware of such reliance, does nothing to negate it'." DeVaux v. American Home Assurance Co., supra at 817-818, quoting Kurtenbach v. TeKippe, 260 N.W. 2d 53, 56 (Iowa 1977).



agreement nor Gaston Snow's conduct at the October 31, 1979, meeting with the plaintiff can be said to constitute an implied representation that the plaintiff would receive an employment contract. More importantly, as we indicated in discussing the motion for a new trial, the evidence does not support a finding that the plaintiff reasonably relied on any Gaston Snow representation.

The plaintiff also asserts that Gaston Snow is liable because it failed to disclose the voting agreement between Washburn, Whitters, the plaintiff's brother Philip, and two other stockholders, and failed to disclose that there would be no employment contracts at the new corporation. As we stated earlier, the plaintiff cannot succeed on this theory because the evidence does not support his argument that Gaston Snow owed him, personally, a duty to make such a disclosure.



3. The G.L. c. 93A claim. The plaintiff alleged in his complaint that "Gaston Snow's actions and omissions in their legal representation of the plaintiff...constitute 'unfair or deceptive acts or practices in the conduct of any trade or commerce'," and therefore violate G.L. c. 93A, §2 (emphasis supplied). Thus, proof of an attorney-client relationship between the plaintiff and Gaston Snow is critical to the plaintiff's c. 93A claim. The first trial judge found in favor of Gaston Snow because, inter alia, the plaintiff failed to prove the existence of an attorney-client relationship. This finding cannot be set aside "unless clearly erroneous." Mass.R.Civ.P. 52(a). Given our earlier discussion regarding this issue, the judge's finding was not clearly erroneous.

4. Conclusion. On the record before us we rule that there was no abuse of discretion by the first trial judge in



vacating the jury verdict on the ground that it was against the weight of the evidence. In reviewing the evidence submitted at the retrial, we reach the same conclusions as the second trial judge and, therefore, affirm the judgment entered in favor of Gaston Snow on the plaintiff's malpractice and misrepresentation claims. Since the plaintiff has briefed and argued in this court that he is entitled to de novo review, and we have afforded him de novo review, we need not reach the plaintiff's claim that he did not have the opportunity to present final argument until after the judge had rendered his decision. Also, the first trial judge's findings in favor of Gaston Snow on the plaintiff's G.L. c. 93A claim were not "clearly erroneous" and the judgment on that claim is affirmed.

So Ordered.





COMMONWEALTH OF MASSACHUSETTS

SUFFOLK, SS:

SUPERIOR COURT  
CIVIL ACTION  
NO. 59032

MICHAEL S. ROBERTSON

vs.

GASTON SNOW & ELY BARTLETT

MEMORANDUM and ORDER

This case was first tried to a jury before Urbano, J. There was a verdict adverse to the defendants and a motion for new trial was allowed by the trial judge. The parties then agreed that I should decide the case on the basis of the evidence set forth in the transcript of the jury trial instead of reintroducing the testimony with the same witnesses and exhibits. The Court accepted and approved that stipulation. The Court reviewed the entire transcript, made finding, and ordered judgment enter for the defendants. In making my finding I relied on the



evidence admitted and the reasonable inferences to be drawn and from the facts found.

I am not persuaded that there is any basis for another new trial. The plaintiff points to no authority which would suggest a contrary result.

The motion for new trial is DENIED.  
Judgment is to enter for the defendants.

/s/ Thomas R. Morse, Jr.  
Thomas R. Morse, Jr.  
Justice of the Superior  
Court

Dated: June 30, 1987



COMMONWEALTH OF MASSACHUSETTS

SUFFOLK, ss:

SUPERIOR COURT  
DEPARTMENT OF  
THE TRIAL COURT  
CIVIL ACTION  
NO. 59032

	)
MICHAEL S. ROBERTSON,	)
	)
Plaintiff	)
	)
V.	) FINAL
	) JUDGMENT
GASTON SNOW & ELY BARTLETT	)
	)
	)

This case came on for hearing on Counts I and V, pursuant to an order dated October 16, 1986 granting a request for special assignment of those counts, following the decision of the Court, Urbano, J., dated June 24, 1986, ordering judgment to enter for the defendants on Counts II, III and IV, and thereupon, following findings of fact, rulings of law and order, Morse, J., dated March 18, 1987, which ordered judgment enter for the defendants on Counts



I and V, and a Memorandum and Order dated June 30, 1987 denying a motion by plaintiff for a new trial, it is now ordered that judgment be entered for the defendant on all counts.

By the Court

/s/ Thomas R. Morse, Jr.  
Morse, J.

DATED: July , 1987

A TRUE COPY OF JUDGMENT ENTERED ON  
JULY 14, 1987





LAW OFFICES OF

**DANIEL F. FEATHERSTON, JR., P. C.**

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OF COUNSEL

April 19, 1989

The Honorable Herbert P. Wilkins  
Supreme Judicial Court  
New Court House  
Pemberton Square  
Boston, Massachusetts 02108

Re: Robertson v. Gaston Snow  
Supreme Judicial Court No. S-4946

My Dear Justice Wilkins:

Even were it to drain the reservoir of credibility hopefully established by undersigned counsel over decades, the plaintiff importunes the court to see that several oversights and misapprehensions in its opinion of April 6, 1989, require reconsideration, by way of this Petition For Rehearing, in accordance with Mass.R. App.P. 27. Unless these petitions have



become vestigial, this one should command attention.

1. The "per se" constitutional error -  
At the very least, it is simply impossible for the court not to order a new trial. When counsel's constitutional right to make final argument was denied, the trial judge committed "per se" constitutional error, an "irremedial" denial of fundamental due process. That cannot be gainsaid, yet the court's opinion undertakes to do so, burying the issue in a two-sentence footnote. No authority is cited for the court's failure to order a new trial, and none can be, for all the law commands it.

Plaintiff's briefs cite the leading United States Supreme Court opinions mandating a new trial, an opinion of this court, and Judge Armstrong's scholarly opinion, only three years ago, in Commonwealth v. Miranda, 22 Mass.App. Ct. 10



(1986). That opinion collects an array of Federal and state authorities for the uniformly established rule that such a denial of due process is "irremedial", requires a new trial, correctly holding:

It is generally accepted, as discussed earlier, that prejudice as a result of the denial of closing arguments is assumed; and that such denial never can be harmless error....For us to conclude that this denial did not create a substantial likelihood of a miscarriage of justice would be, in effect, to reject the importance assigned to the right by the Herring decision [Herring v. New York, 422 U.S. 853 (1975)]. Id. at 22-23 (Emphasis supplied).

This is an established "black letter rule" of constitutional law, not something upon which courts may differ: United States v. Spears, 671 F.2d 991, 992 (7th Cir. 1982) ("[In Herring] the Supreme Court held that it is per se reversible error...."); Patty v. Bordenkircher, 603 F.2d 587, 589 (6th Cir. 1979):



This is a per se rule. The Supreme Court has indicated that the strength of the prosecution's case is not a factor. The District Court erred, therefore, in applying the harmless error rule of Chapman v. California....

This court's opinion endeavors to avoid the mandated new trial by, sub silentio, "applying the harmless error rule of Chapman" in footnote 7 of its opinion: "...we conclude that the plaintiff is not entitled to a third trial since our review of the case is, in effect, de novo."<sup>1</sup>

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<sup>1</sup>The court implies in the first clause of that sentence that there may not have been "a deprivation of due process" because there was an "oral argument" after the second trial judge filed his findings and rulings without the promised "Final argument." On page 3 of its opinion the court makes it appear that that "oral argument" after "the judge issued his decision" was a comprehensive argument addressing all the issues. That is not so. Plaintiff's Motion For A New Trial Or Other Appropriate Relief, filed after the decision and before the "oral argument", specified that since he had been "denied the fundamental due process right of counsel to be heard in final argument...[o]nly a new trial before another justice can remedy that constitutional error", but asked to address the court regarding the narrow matter of additions to and alterations of the court's findings and rulings





This is a totally impermissible palliative to a "per se reversible error", given "Herring's emphasis upon the fundamental nature of the constitutional right of summation." United States v. Spears, supra, at 992 and 994. All courts have recognized that the error is absolutely "irremedial" upon occurrence, "per se", that this plaintiff does not have "to demonstrate prejudice", Adams v. Balkam, 688 F.2d 734, 739 n. 1 (11th Cir. 1982), and a new trial is required "no matter how strong the case" against him "may appear." Patty v. Bordenkircher, supra, at 589. The Appeals Court in Commonwealth v. Miranda, supra, well recognized the "irremedial" nature of this constitutional error; noting the Herring holding that "closing argument... is a basic element of the adversary fact-

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Footnote 1 continued

"only for appellate record purposes" (A. 157-165). That is all that was addressed at the later "oral argument." More fundamentally, of course, as the plaintiff's motion specified, "Any ex post facto argument would be but a pro forma exercise. Sadly, the genie is out of the bottle" (A. 158).



finding process", the court held, on page 23: "...we are precluded from concluding... that argument would in all likelihood have left him where it found him." (Emphasis supplied)<sup>2</sup> This court itself, fifty years before Herring, implicitly recognized, in Pizer v. Hunt, 253 Mass. 321 (1925), that it was "precluded" from trying to sanitize or hold "harmless" this "per se" constitutional error. This court simply must comply with the unarguable constitutional mandate in this case, if the jury verdict is not reinstated and the second trial proceedings mooted. To refuse to do so would be utterly lawless, and that is unthinkable.

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<sup>2</sup>One of the supporting authorities collected in Miranda is Spence v. State, 463 A.2d 808 (Md. 1983), wherein the court held, at page 812, that a party "is constitutionally entitled to an opportunity" to argue before verdict, and that "[d]epriving him of this opportunity...denies him a fair trial.... It is clear if counsel must argue...after the verdict is announced, counsel will truly be 'whistling in the wind'." Argument here is as meaningless as argument in the trial court, since the judgment appealed from is void, "not entitled to respect in any other tribunal." Windsor v. McVeigh, 93 U.S. 274, 277 (1876).



2. Attorney-client evidence - Recon- sideration may obviate having to reach the constitutional issue, however. The court affirms the grant of a new trial on the "negligence" and "misrepresentation" counts because it says there was insufficient evidence for the jury to find that the plaintiff was a client of Gaston Snow and therefore owed a duty to disclose.<sup>3</sup> Justice Lynch's recounting of the evidence

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<sup>3</sup>Incomprehensibly, the court's opinion totally ignores the single most important thing that Gaston Snow did not "disclose"--what was the thrust of plaintiff's briefs. Besides not disclosing Washburn's secret order that the plaintiff would not have the employment contract he was led to believe he would have, Gaston Snow also kept secret the fact that they had eliminated, on Washburn's orders, the far more important matter of "Robertson family control" of the "new corporation." RFI had made that a sine qua non condition of the sale. The evidence of that key aspect of the restructuring was uncontradicted--confirmed by every witness and the exhibits--and admitted in defendant's brief. When Gaston Snow secretly prepared and had executed Exhibit 18, the totally illegal stockholders' agreement, "Robertson family control" was "gone" and total control of the "new corporation" handed over to Washburn, as Gaston Snow admitted. This secretly destroyed the RFI keystone of the sale and, admittedly, placed the plaintiff's prospective employment "further at risk." This whole aspect of Gaston Snow's shameful conduct, this vital "non-disclosure", is just written out of the court's opinion. That cannot be let stand.



"of an attorney-client relationship", however (Slip opinion, p. 11), is very slanted. It totally ignores most of the plaintiff's compelling evidence on this issue and unfairly characterizes the evidence it does describe, despite the fact that all this evidence was detailed with record references and discussed in plaintiff's brief. A member of the panel unfamiliar with the trial record would, understandably, find Justice Lynch's version of the facts supportive of the holdings, but that is insidious. Quite frankly, measured against the actual record evidence, the court's summary would constitute unfair, result-oriented, advocacy, much less a judicial presentaiton. The opinion does not mention the following evidence, compellingly supportive of plaintiff's case:

(a) Attorney Erik Lund, an impressively qualified expert witness, gave his opinion, on the basis of a hypothetical fairly encompassing all the





relevant facts, that the plaintiff "was or should have been considered a continuing client" of Gaston Snow (A. 1155-1178; 1182-1185). Other than Hoehn and Whitters'<sup>4</sup> self-serving testimony that they did not think that the plaintiff was a client, that most credible expert testimony was uncontradicted; the defense called no expert witness.

(b) Gaston Snow admitted that, given all the circumstances, "it would [have been] reasonable" "for Mike to think that Gaston Snow was taking his personal interests into consideration during the reorganization" (A. 731).

(c) Gaston Snow admitted that they knew Michael was relying on them to protect his interests (A. 728; 751-752; 1065-1066), and, after all, his brother-in-law was a partner.

(d) Gaston Snow admitted that even if there were only "a possibility of reliance" by Michael (who they knew was not represented by any other attorney) that they were acting as his attorneys or "a possible conflict of interest", they had "a duty" to tell Michael that

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<sup>4</sup>The court's recounting of the defense testimony on this issue begins (p. 11) with, "neither Philip Robertson nor Hoehn thought that the plaintiff was a client." The court somehow confused the plaintiff's brother, who was not a lawyer or a member of Gaston Snow, with his brother-in-law, Whitters, who was both.



he should secure separate counsel, yet they never said anything like that to Michael (A. 728-730; 1099-1100).

(e) Attorney Lund also gave his uncontradicted expert opinion that if, under the circumstances, Gaston Snow were not representing Michael, they had a professional obligation to so advise him, and tell him that his interests might be different from those they did represent,<sup>5</sup> and that he should get independent counsel (A. 1198-1199; 1204-1206).

(f) Michael sought Gaston Snow's advice about the RFI reorganization, as they had invited him to do, on several occasions, in detail and at length, and Gaston Snow gave him such advice (A. 510-512; 625-628; 631; 633-638; 1065-1066; Ex. 9, A. 303; Ex. 11, A. 305-307; Ex. 12, A. 308-309; Ex. 13, A. 310; Ex. 14, A. 313-319).

(g) Gaston Snow admitted that once a client relationship is established (as was admittedly done over many years prior regarding several matters), it does not vanish just because the client has not had occasion to use the lawyer's services for awhile (A. 705-710), and there

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<sup>5</sup>The plaintiff accurately argued to the jury (A. 1269-1270) that "Gaston Snow had another client, Bill Washburn;" "when Gaston Snow took their damaging instructions from Bill Washburn" "[h]e became their client", "they followed Bill Washburn's orders. He had become The Man."

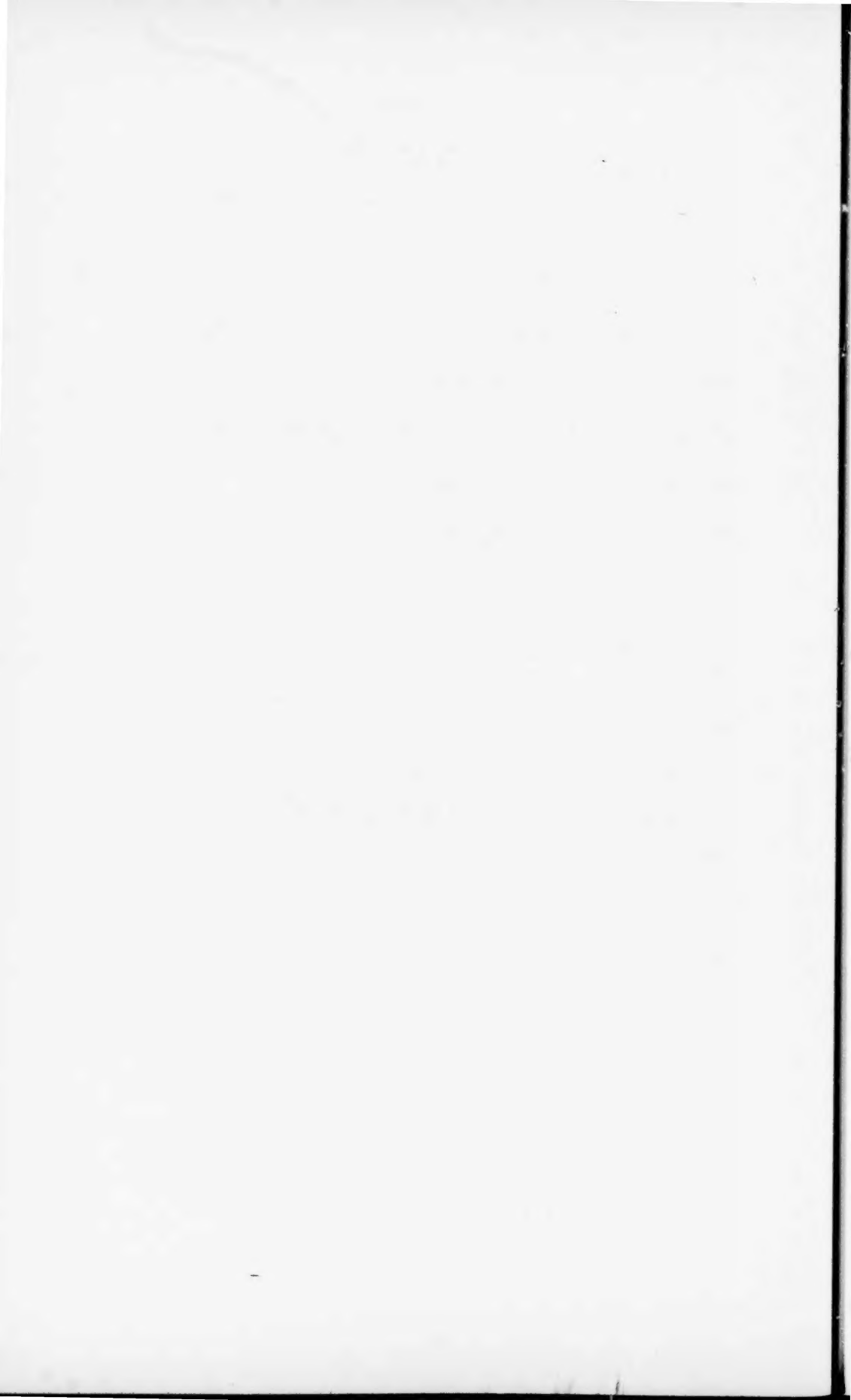


was not a scintilla of evidence that Michael's attorney-client relationship with Gaston Snow had, somehow, ceased.<sup>6</sup>

The court also denigratingly characterizes the only three kinds of evidence supportive of an attorney-client relationship (in addition to the seven described above, which the court chose to overlook) which it does report (p. 11). Michael convincingly detailed to the jury the fact

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<sup>6</sup>Plaintiff initially brought to the Appeals Court's attention a "significant authority", post-brief filings, which Mrs. Kennett assured counsel was in this court's materials after transfer (after it was brought to her attention in counsel's letter of December 8, 1988). In an authoritative article in Massachusetts Lawyers Weekly of August 29, 1988, 16 M.L.W. 2221, Daniel Klubock reviews the case law on the continuity of the attorney-client relationship, and concludes: "That is, we can say that the stronger the attorney-client relationship, the longer the period of time before the client becomes a 'former' client. Second, we should consider other indicia of representation. Perhaps the client should be considered a current client so long as the lawyer keeps in his files any of the client's personal documents--whether will, trust, tax return, or deed." The court's opinion here recognized (p. 11) that Gaston Snow still held the plaintiff's will in its safe (from doing his estate plan a few years before). He could, therefore, even be held to still be a client as a matter of law.



that for almost a decade he had only used Gaston Snow when he several times needed legal advice (always, but for a local real estate matter)--they were not faceless strangers, and his brother-in-law was a partner--and Michael explained why he considered himself a client and relied on them (A. 433; 494-496; 681; 694-698; 715; 736; 869-870; 900-901; 1154). For the court to conclude (p. 11) that the plaintiff's evidence that there was an attorney-client relationship was "essentially, therefore, that he thought that Gaston Snow represented him but that he failed to communicate his thought to anyone", is very unfair and not even close to an accurate summary of what the evidence actually was. The court's marshalling of "Gaston Snow's evidence" is





equally unfair.<sup>7</sup>

The court correctly "recognize[s] that the existence of an attorney-client relationship is a question to be resolved by the trier of fact" and that "the relationship can be implied from the conduct of the parties" (p. 10). The jury was so instructed, and even if the above complete and fair summary of the evidence is

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<sup>7</sup> Hoehn and Whitters' (not "Philip Robertson") "thought" that the plaintiff was not a client was first expressed in their trial testimony not "during the restructuring", as the opinion implies. The jury was, of course, entitled to disbelieve them in favor of the expert witness' testimony to the contrary, and Gaston Snow even admitted that they knew Michael was relying on them to protect his interests, as is specified in (c) above. Michael may not have "request[ed] personal representation", as the court puts it, but he did seek advice and Gaston Snow gave it (see [f] above). The opinion's characterization of "the sample employment agreement" badly skews its actual context (See the evidentiary context summarized on pages 17-20 of plaintiff's brief-in-chief). The facts that "Gaston Snow had no specific contract to represent the plaintiff...and...they billed the corporation" are of little or no materiality to the issue, as the court's own opinions make clear: "the relationship can be implied from the conduct of the parties." Page v. Frazier, 388 Mass. 55 at 62 (1983).



insufficient to convince this court on its de novo review of the second trial that there was an attorney-client relationship, it should be more than sufficient to demonstrate that the jury's finding that there was an attorney-client relationship was not "manifestly" "against the weight of the evidence."<sup>8</sup> Any fair-minded person assessing the actual quantum of evidence (not the court's very incomplete summary) should find the proof compelling, but it is impossible to say that the jury was not warranted to so conclude. It is irrational, and therefore "an abuse of discretion", to have ruled that the jury's decision on this dispositive issue was "manifestly" "against the weight of the evidence." Fairly now

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<sup>8</sup>The evidence of an attorney-client relationship in DeVaux v. American Home Assurance Co., 387 Mass. 814 (1983), upon which the court's opinion principally relies on this point, was gruly gossamer in comparison to this plaintiff's, yet the court held "[t]here is a question of fact for the jury...." Id. at 819. Why this apparent drive to ignore both precedent and evidence?



reviewed, this court must see that Judge Urbano's usurpation of the jury verdict was erroneous--even if the "less deferential" Federal standard of review is eschewed (n. 3, p. 9). (The court's adoption of that compelling standard did seem, however, the reason the court took the case sua sponte, but that is even here eschewed.)

3. Duty to disclose to non-client -

Even if the jury were not warranted to find that there was an attorney-client relationship, their finding of liability for non-disclosure was nevertheless warranted. In this case Gaston Snow had a duty to disclose even to Michael as a "nonclient" and it was, admittedly, breached. The court's opinion recognizes (p. 13) that such a duty may be imposed, per Page v. Frazier, 388 Mass. 55 (1983), but that it is "less likely to impose a duty to nonclients" when there is "an independent and potentially conflicting



duty to a client." The court then constructs a totally invalid "conflicting duty" and finds no "foreseeable reliance" by the plaintiff on Gaston Snow's duty to serve the interests of RFI.

What the opinion terms the "three goals in the restructuring" (ps. 4; 13) is most misleading. Those "goals" were extracted from what Gaston Snow entitled its initial "Preliminary outline", in April (Ex. 20; A. 332). The evidence was uncontradicted, and Gaston Snow admitted, that as the sale plan evolved over the succeeding months C. Stuart impressed two other sine qua non conditions: that there would be on-going "Robertson family control", majority stock ownership, of the "new corporation", and that his sons would continue to be part of the Robertson management.<sup>9</sup> The point is

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<sup>9</sup>See footnote 8, page 13, of plaintiff's brief-in-chief for the collected record citations to where those facts were proven over and over again. (Also add Ex. 25, A. 360, to those citations and the admissions on pages 10, 16 and 22 of defendant's brief, as further explicated on page 8 of plaintiff's Reply).





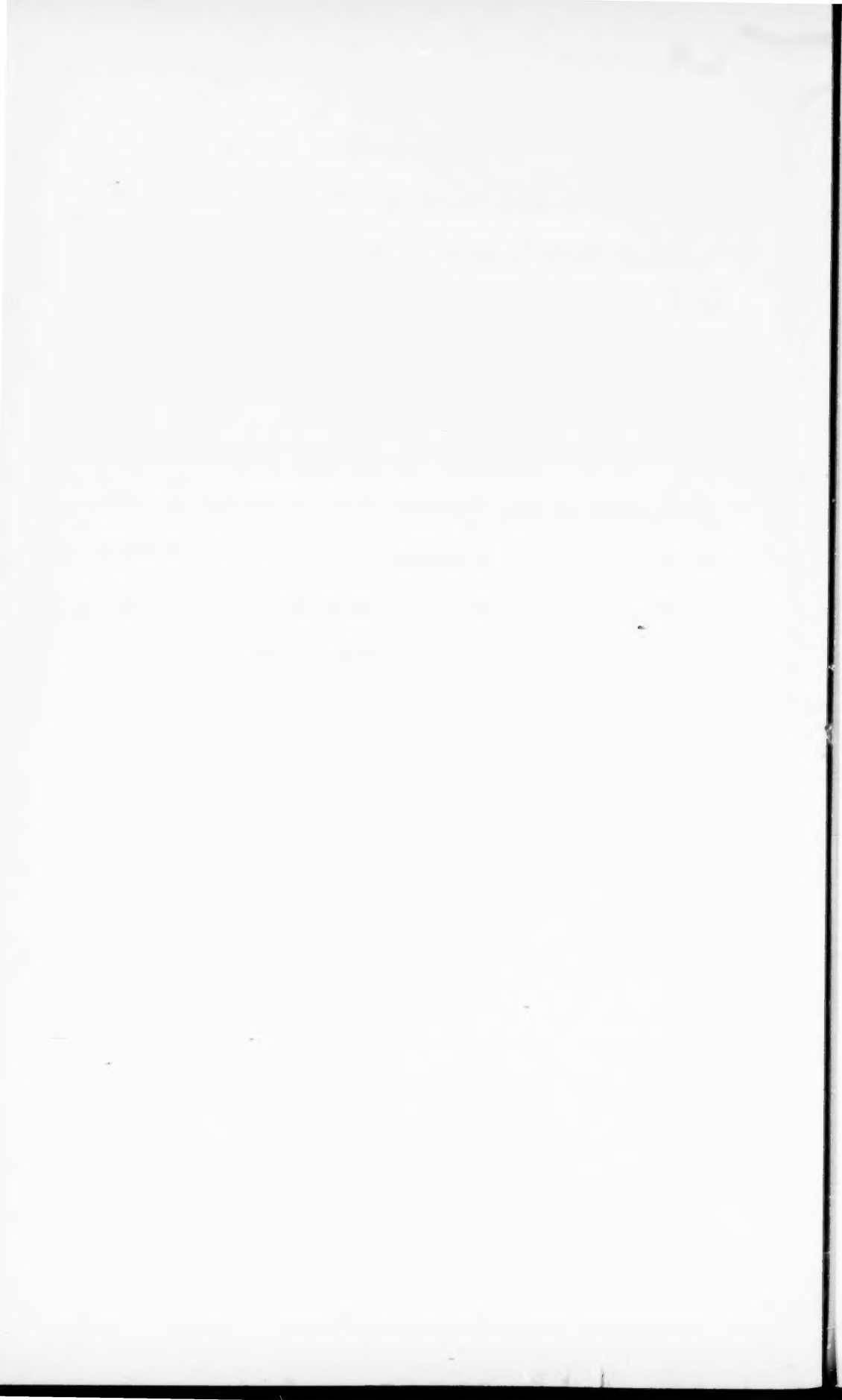
that none of the client's "goals" in the sale and Gaston Snow's duty to disclose to RFI that they had secretly taken Washburn's orders to contravene the two most important conditions, conflicted in any way with Michael's personal interests and Gaston Snow's concomitant duty in these particular circumstances to make those disclosures to him. There was no "conflicting duty"; they totally coincided. The Page caveat does not here apply. Even more relevant is Craig v. Everett M. Brooks Co., 351 Mass. 497 (1967) (distinguished in Page for a reason not applicable in this case), wherein the court impressed a "duty to disclose" to a "nonclient." Gaston Snow's duty to disclose to RFI was of an even plainer degree than the engineer's to the developer in Craig, and since Michael was the Chairman of the Board and a stockholder of RFI his "contemplated reliance on [Gaston Snow's] services", his "identity



[as a] possible plaintiff and the extent of his reliance were known to" Gaston Snow (quoted from Craig on page 64 of Page). Aside from Michael's obvious reliance on Gaston Snow's effectuation of RFI's sale conditions concomitant with his position with RFI, recall that Gaston Snow admitted that they knew Michael was relying on them to protect his personal coinciding interests (see 2. [c] above). Therefore Gaston Snow is liable for the blatant breach of their duty to disclose, even if, as the court said, on page 64 of Page, quoting Rae v. Air-Speed, Inc., 386 Mass. 187, 193 (1982), "recovery under the principles of Craig is limited to instances 'where the defendant knew that the plaintiff would rely on his services'." <sup>10</sup>

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<sup>10</sup>For other opinions of this court recognizing this theory of liability applicable in this case, see Snow v. Merchants National Bank, 309 Mass. 354 at 360 (1941), and recall this court's earlier statement of the precept in Goodwin v. Agassiz, 283 Mass. 358 at 362 (1933):



Even if Michael were a "nonclient", therefore, Gaston Snow owed him a duty to disclose Washburn's secret orders, and the jury was warranted to so find on this evidence as a matter of law. There should have been no second trial.

What Gaston Snow did here was very wrong. But when the court's opinion refuses to follow a clear and long-established constitutional mandate and writes out dispositive uncontradicted evidence to justify those wrongs, reconsideration is imperative.

Respectfully submitted,

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Footnote 10 Continued

Mere silence does not usually amount to a breach of duty, but parties may stand in such relation to each other that an equitable responsibility arises to communicate facts.